ENHANCED GO-BACK FEATURE SYSTEM AND METHOD FOR USE IN A VOICE PORTAL

ABSTRACT

A system, method and computer program product are provided for transitioning among states during use of a voice browser. Initially, a script is received at a voice browser from a web server utilizing a network. Next, the script is executed utilizing the voice browser. A plurality of states is then automatically tracked during the execution of the script utilizing the voice browser. Upon receiving a request from a user during the execution of the script to transition to a previous state, the voice browser automatically transitions to the previous state of the script.